

Executive Summary | Pandemic Preparedness Plan Roadmap Overview

The PPP Roadmap is comprised of four projects that build on each other as the State has capacity to take on the work.

	PPP – 001 Common Services Platform Prototype (~27 weeks)	PPP – 002 Remote Worker Enablement Implementation (~22 weeks)	PPP – 003 Common Services Platform Implementation (~12 weeks)	PPP – 004 Constituent Processes and Task Automation Deployment (~25 weeks)
Activities	<ul style="list-style-type: none"> Procure and install identified Enabling Technologies required to support prototypes Complete detailed design and develop Enabling Capabilities required to support prototypes Develop two Digital Service prototypes Develop one Internal Automation prototype Finalize design for Enabling Capabilities 	<ul style="list-style-type: none"> Procure and install identified Enabling Technologies required to support a remote workforce Develop Standard Operating Procedures and Remote Work Policy Implement the technologies required to enable a remote workforce Implement the people, process and policies necessary to sustain a remote workforce 	<ul style="list-style-type: none"> Develop and implement the people, process and operating model necessary to sustain the PPP Common Services Platform Formalize and deploy prototype services and automations developed in PPP-001 Define methods for work intake, prioritization and delivery of constituent digital services and process automation Develop Agile model to deploy prioritized list of candidate Digital Services and Internal Automations 	<ul style="list-style-type: none"> Engage with Departments and Divisions to define Digital Service and Internal Automation requirements and features Develop Digital Services and Internal Automations Develop Change Management approach and strategy for employee and constituent adoption Provide ongoing lifecycle support for Digital Services and Internal Automations
Outcomes	<ul style="list-style-type: none"> Implemented majority of necessary Enabling Technologies Validated conceptual design for the PPP Common Services Platform Identified gaps in Enabling Capabilities and Technologies Socialized approach with key stakeholders Three prototypes: Child Support Withholding, Fish Habitat Permits, and employee onboarding Detailed PPP-003 plan 	<ul style="list-style-type: none"> Implemented necessary Enabling Technologies Cohesive set of Enabling Technologies to enable a remote workforce Organization capable of sustaining and managing Enabling Technologies 	<ul style="list-style-type: none"> Migrate cohesive set of Enabling Capabilities and Digital Service patterns to production support Established PPP Common Services Platform organization and operating model Detailed PPP-004 plan 	<ul style="list-style-type: none"> Scalable and sustainable Digital Service and Internal Automation development, deployment, change management and operating capability Delivery State of Alaska services through Digital Channels with a partially Remote Workforce